

C5-WMS-25-1076
WIRELESS MOBILITY SERVICES

**CATEGORY 505 – LOW EARTH ORBIT (LEO)
SATELLITE BROADBAND INTERNET SERVICES**

Verizon Business Services

CATALOG B

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Catalog products and services in this category may contain Generative Artificial Intelligence (GenAI). Prior to ordering, Executive Branch State Entities shall work with CALNET Contractor Verizon Business Services to determine whether products or services to be ordered contain GenAI and comply with the requirements set forth in State Administrative Manual section 4986.9 GenAI PROCUREMENT, including but not limited to performing GenAI Risk Assessment (SIMM 5305-F).

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CATALOG B

CATEGORY 505 – Low Earth Orbit (LEO) Satellite Broadband Internet Services

505.3 LEO Satellite Broadband Internet Services

505.3.1 – LEO Broadband Satellite Internet Service Plans

Contractor’s Description of Service:

LEO Satellite Business includes priority data allotment as indicated in the Bidder's Product Description. Speeds may be reduced after data allotment has been met.

Geographic Availability:

Verizon will provide the service statewide.

State Associated Administrative Fee (SAAF):

All services in this catalog will have a 2% fee applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer’s invoice.

Table 505.3.1.a – LEO Business Service Plans and Features

Line Item	Product Name	Product ID	Product Description	Contractor’s Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
1	LEO Business – 100 GB Data Allotment	LBDA0001	LEO Satellite Business 100GB Data Allotment – includes priority data allotment as indicated in the Bidder's Product Description. Speeds may be reduced after data allotment has been met.	This plan includes 100GB of Priority Data. Upon consumption of the 100GB allotment, the State will be notified and have to choose an Overage plan per the IFB specifications. Any forms related to accessing a customer site will be provided with the Customer order. Customer is responsible for keeping service equipment safe and free from damage, as well as set up and removal for any redeployment. Customer will provide access to any space needed for install, and will assess any needs related to install pertaining to Customer's current equipment. Any extra cabling necessary within the Customer Site, including but not limited to the connection between the Broadband entrance point and Customer's IP connection point, is not included in the provision of Broadband and is Customer's responsibility. Satellite broadband relies on radio signals, so coverage and service quality can vary with terrain, weather, building materials, and network capacity. Customer is responsible for securing its own data connections and for its security policy, which would include protecting PI, PII, PHI or other sensitive data. Services may not be used in an illegal manner or have a negative impact on Verizon's network. Service should not be relied upon for 911 services.	\$564.00	\$179.03	Each	Service	Yes	Required
2	LEO Business – 500 GB Data Allotment	LBDA0002	LEO Satellite Business 500GB Data Allotment – includes priority data allotment as indicated in the Bidder's Product Description. Speeds may be reduced after data allotment has been met.	This plan includes 500GB of Priority Data. Upon consumption of the 500GB allotment, the State will be notified and have to choose an Overage plan per the IFB specifications. Any forms related to accessing a customer site will be provided with the Customer order. Customer is responsible for keeping service equipment safe and free from damage, as well as set up and removal for any redeployment. Customer will provide access to any space needed for install, and will assess any needs related to install pertaining to Customer's current equipment. Any extra cabling necessary within the Customer Site, including but not limited to the connection between the Broadband entrance point and Customer's IP connection point, is not included in the provision of Broadband and is Customer's responsibility. Satellite broadband relies on radio signals, so coverage and service quality can vary with terrain, weather, building materials, and network capacity. Customer is responsible for securing its own data connections and for its security policy, which would include protecting PI, PII, PHI or other sensitive data. Services may not be used in an illegal manner or have a negative impact on Verizon's network. Service should not be relied upon for 911 services.	\$564.00	\$307.44	Each	Service	Yes	Required
3	LEO Business – 1000 GB Data Allotment	LBDA0003	LEO Satellite Business 1000GB Data Allotment – includes priority data allotment as indicated in the Bidder's Product Description. Speeds may be reduced after data allotment has been met.	This plan includes 1000GB (1TB) of Priority Data, which receives network priority over Standard data. Upon consumption of the 1000GB allotment, the state will be notified and have to choose an Overage plan per the IFB specifications. Any forms related to accessing a customer site will be provided with the Customer order. Customer is responsible for keeping service equipment safe and free from damage, as well as set up and removal for any redeployment. Customer will provide access to any space needed for install, and will assess any needs related to install pertaining to Customer's current equipment. Any extra cabling necessary within the Customer Site, including but not limited to the connection between the Broadband entrance point and Customer's IP connection point, is not included in the provision of Broadband and is Customer's responsibility. Satellite broadband relies on radio signals, so coverage and service quality can vary with terrain, weather, building materials, and network capacity. Customer is responsible for securing its own data connections and for its security policy, which would include protecting PI, PII, PHI or other sensitive data. Services may not be used in an illegal manner or have a negative impact on Verizon's network. Service should not be relied upon for 911 services.	\$564.00	\$467.97	Each	Service	Yes	Required
4	LEO Data Overage – Business Plans 50 GB	LBDO0001	Additional Business Priority Data Overage 50GB	This feature provides an additional 50GB block of Priority Data. This data is added to the monthly allotment and prevents the speed reduction that occurs after the initial data cap is reached.	\$36.84	N/A	Each	Feature	Yes	Required
5	LEO Data Overage – Business Plans 500 GB	LBDO0002	Additional Business Priority Data Overage 500GB	This feature provides an additional 500GB block of Priority Data. This data is added to the monthly allotment and prevents the speed reduction that occurs after the initial data cap is reached.	\$295.00	N/A	Each	Feature	Yes	Required
6	LEO Business Flat Panel Dish	LBFP0001	Customer Purchase of LEO Flat Panel for Business Options.	Dish requires service plan activation.	\$2,066.00	N/A	Each	Feature	Yes	Required

Table 505.3.1.b – LEO Mobility Service Plans and Features

Line Item	Product Name	Product ID	Product Description	Contractor’s Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
1	LEO Mobility – 100 GB Data Allotment	LMDA0001	LEO Satellite Mobility 100GB Data Allotment – includes priority data allotment as indicated in the Bidder's Product Description. Speeds may be reduced after data allotment has been met.	This plan includes 100GB of Priority Data, which receives network priority over Standard data. Upon consumption of the 100GB allotment, the state will be notified and have to choose an Overage plan per the IFB specifications. Any forms related to accessing a customer site will be provided with the Customer order. Customer is responsible for keeping service equipment safe and free from damage, as well as set up and removal for any redeployment. Customer will provide access to any space needed for install, and will assess any needs related to install pertaining to Customer's current equipment. Any extra cabling necessary within the Customer Site, including but not limited to the connection between the Broadband entrance point and Customer's IP connection point, is not included in the provision of Broadband and is Customer's responsibility. Satellite broadband relies on radio signals, so coverage and service quality can vary with terrain, weather, building materials, and network capacity. Customer is responsible for securing its own data connections and for its security policy, which would include protecting PI, PII, PHI or other sensitive data. Services may not be used in an illegal manner or have a negative impact on Verizon's network. Service should not be relied upon for 911 services.	\$564.00	\$179.03	Each	Service	Yes	Required

Line Item	Product Name	Product ID	Product Description	Contractor's Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
2	LEO Mobility – 500 GB Data Allotment	LMDA0002	LEO Satellite Mobility 500GB Data Allotment – includes priority data allotment as indicated in the Bidder's Product Description. Speeds may be reduced after data allotment has been met.	This plan includes 500GB of Mobile Priority Data, which receives network priority over Standard data. Upon consumption of the 500GB allotment, the state will be notified and have to choose an Overage plan per the IFB specifications. Any forms related to accessing a customer site will be provided with the Customer order. Customer is responsible for keeping service equipment safe and free from damage, as well as set up and removal for any redeployment. Customer will provide access to any space needed for install, and will assess any needs related to install pertaining to Customer's current equipment. Any extra cabling necessary within the Customer Site, including but not limited to the connection between the Broadband entrance point and Customer's IP connection point, is not included in the provision of Broadband and is Customer's responsibility. Satellite broadband relies on radio signals, so coverage and service quality can vary with terrain, weather, building materials, and network capacity. Customer is responsible for securing its own data connections and for its security policy, which would include protecting PI, PII, PHI or other sensitive data. Services may not be used in an illegal manner or have a negative impact on Verizon's network. Service should not be relied upon for 911 services.	\$564.00	\$307.44	Each	Service	Yes	Required
3	LEO Mobility – 1000 GB Data Allotment	LMDA0003	LEO Satellite Mobility 1000GB Data Allotment – includes priority data allotment as indicated in the Bidder's Product Description. Speeds may be reduced after data allotment has been met.	This plan includes 1000GB (1TB) of Priority Data, which receives network priority over Standard data. Upon consumption of the 1000GB allotment, the state will be notified and have to choose an Overage plan per the IFB specifications. Any forms related to accessing a customer site will be provided with the Customer order. Customer is responsible for keeping service equipment safe and free from damage, as well as set up and removal for any redeployment. Customer will provide access to any space needed for install, and will assess any needs related to install pertaining to Customer's current equipment. Any extra cabling necessary within the Customer Site, including but not limited to the connection between the Broadband entrance point and Customer's IP connection point, is not included in the provision of Broadband and is Customer's responsibility. Satellite broadband relies on radio signals, so coverage and service quality can vary with terrain, weather, building materials, and network capacity. Customer is responsible for securing its own data connections and for its security policy, which would include protecting PI, PII, PHI or other sensitive data. Services may not be used in an illegal manner or have a negative impact on Verizon's network. Service should not be relied upon for 911 services.	\$564.00	\$467.97	Each	Service	Yes	Required
4	LEO Data Overage – Mobility Plans 50 GB	LMDO0001	Additional Mobility Priority Data Overage 50GB.	This feature provides an additional 50GB block of Priority Data. This data is added to the monthly allotment after the initial data cap is reached.	\$36.84	N/A	Each	Feature	Yes	Required
5	LEO Mobility Data Overage – Mobility Plans 500 GB	LMDO0002	Additional Mobility Priority Data Overage 500GB	This feature provides an additional 500GB block of Priority Data. This data is added to the monthly allotment after the initial data cap is reached.	\$295.00	N/A	Each	Feature	Yes	Required
6	LEO Mobility Flat Panel Dish	LMFP0001	Customer Purchase of LEO Flat Panel for Mobility Options.	Dish requires service plan activation.	\$441.00	N/A	Each	Feature	Yes	Required
7	LEO Mobility Flat Panel Portable Rugged Case	LMFP0002	Portable rugged case for housing all components of mobility solution. Includes AC/DC power option and necessary cables.	This ruggedized transport case requires service plan activation and is designed to house and protect all components of the mobility solution. It features pre-cut foam inserts for secure storage of the dish, power supply, router, and cables. This feature is ideal for quick-deploy and temporary installations. The case includes an integrated power option for both AC and DC sources.	\$435.00	N/A	Each	Feature	Yes	Required

505.3.2 Site Survey and Installation

Contractor's Description of Service:

Services Related Site Survey and Installation

Geographic Availability:

Verizon will provide the service statewide.

State Associated Administrative Fee (SAAF):

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Table 505.3.2.a – LEO Satellite Broadband Internet Site Survey and Installation

Line Item	Product Name	Product ID	Product Description	Contractor's Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
1	Site Survey	LSSY0001	Per-site rate to identify antenna size, heater requirements, mounting hardware, blockages, cabling and power requirements and any tasks required to prepare the site for 100% functionality.	A professional, on-site survey conducted by a certified technician. This service is a prerequisite for all Standard and Complex installations to ensure a guaranteed, high-performance outcome.	\$878.00	N/A	Each	Service	Yes	Required
2	LEO Installation – Self Install	LISI0001	Contractor pre-configured dish shipped to the Customer location for non-penetration equipment mount.	The Starlink Business Flat Panel Dish and a basic mounting kit (e.g., pipe adapter or wedge mount) are shipped directly to the customer. This service is intended for sites with clear, unobstructed views and basic installation requirements. The purchase of a plan is required for any device shipment for any installation type.	\$288.00	N/A	Installation	Service	Yes	Required
3	LEO Installation – Standard Install	LIST0001	Contractor installation at the Customer site, includes up to 4 hours installation time.	A professional installation service for fixed business locations. Includes professional mounting of the dish, a standard cable run, and basic configuration of the system. This service covers all mounting hardware and on-site labor. Contractor installation at the Customer site, includes installation time. Verizon will determine the installation classification as Standard or Complex at the time of Site Survey. A prior site survey is mandatory for this service. Any forms related to accessing a customer site will be provided with the Customer order. Customer is responsible for keeping service equipment safe and free from damage, as well as set up and removal for any redeployment. Customer will provide access to any space needed for install, and will assess any needs related to install pertaining to Customer's current equipment. Any extra cabling necessary within the Customer Site, including but not limited to the connection between the Broadband entrance point and Customer's IP connection point, is not included in the provision of Broadband and is Customer's responsibility.	\$1,270.00	N/A	Installation	Service	Yes	Required
4	LEO Installation– Complex Install	LICO0001	Contractor installation at the Customer site, includes up to 8 hours installation time.	An advanced professional installation service for fixed business locations with complex requirements. This includes non-standard mounting solutions (e.g., custom pole mounting), extended cable runs, or installations in challenging environments. This service covers all mounting hardware and on-site labor. Contractor installation at the Customer site, includes installation time. A prior site survey is mandatory for this service. Any forms related to accessing a customer site will be provided with the Customer order. Customer is responsible for keeping service equipment safe and free from damage, as well as set up and removal for any redeployment. Customer will provide access to any space needed for install, and will assess any needs related to install pertaining to Customer's current equipment. Any extra cabling necessary within the Customer Site, including but not limited to the connection between the Broadband entrance point and Customer's IP connection point, is not included in the provision of Broadband and is Customer's responsibility.	\$3,540.00	N/A	Installation	Service	Yes	Required

505.4 Other Services

505.4.2 – Services Related Hourly Support

Contractor's Description of Service:

Services Related Hourly Support

Geographic Availability:

Verizon will provide the service statewide.

State Associated Administrative Fee (SAAF):

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Table 505.4.2.a – Services Related Hourly Support

Line Item	Product Name	Product ID	Product Description	Contractor’s Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
1	Field Service Repair Technician Regular Hours	FSTR0001	Field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Verizon will provide a field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	\$146.63	N/A	Hour	Service	No	Required
2	Field Service Repair Technician Overtime Hours	FSTO0001	Field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Verizon will provide a field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	\$202.49	N/A	Hour	Service	No	Required
3	Field Service Repair Technician Sunday and Holiday Hours	FSTH0001	Field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Verizon will provide a field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	\$311.41	N/A	Hour	Service	No	Required