

C5-DTS-25-1076
Data Transport Services

CATEGORY 510 – SOFTWARE-DEFINED WIDE AREA NETWORK

Verizon Business Services

CATALOG B

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STATE OF CALIFORNIA

OFFICE OF STATEWIDE TECHNOLOGY PROCUREMENT

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Catalog products and services in this category may contain Generative Artificial Intelligence (GenAI). Prior to ordering, Executive Branch State Entities shall work with CALNET Contractor Verizon Business Services to determine whether products or services to be ordered contain GenAI and comply with the requirements set forth in State Administrative Manual section 4986.9 GenAI PROCUREMENT, including but not limited to performing GenAI Risk Assessment (SIMM 5305-F).

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CATALOG B

CATEGORY 510 – SOFTWARE-DEFINED WIDE AREA NETWORK

510.2 SOFTWARE-DEFINED WIDE AREA NETWORK (SD-WAN)

510.2.2 SD-WAN Service Packages

Contractor’s Description of Service:

SD-WAN (Software-Defined Wide Area Network) Service Packages

Geographic Availability:

The Contractor shall provide the SD-WAN Service statewide.

State Associated Administration Fee:

All services in this catalog will have a 2% State Associated Administration Fee (SAAF) applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer’s invoice.

Table 510.2.2.a – SD-WAN Service Packages

Line Item	Product Name	Product ID	Product Description	Contractor’s Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
1.	10 Mbps SD-WAN Service	SDWA0001	SD-WAN Service with an Edge Device supporting a minimum throughput of 10 Mbps	Verizon will provide SD-WAN Service with an Edge Device supporting a minimum throughput of 10 Mbps or greater.	\$0.00	\$102.00	Each	Service	Yes	Required
2.	50 Mbps SD-WAN Service	SDWA0002	SD-WAN Service with an Edge Device supporting a minimum throughput of 50 Mbps	Verizon will provide SD-WAN Service with an Edge Device supporting a minimum throughput of 50 Mbps.	\$0.00	\$125.00	Each	Service	Yes	Required
3.	100 Mbps SD-WAN Service	SDWA0003	SD-WAN Service with an Edge Device supporting a minimum throughput of 100 Mbps	Verizon will provide SD-WAN Service with an Edge Device supporting a minimum throughput of 100 Mbps.	\$0.00	\$125.00	Each	Service	Yes	Required
4.	250 Mbps SD-WAN Service	SDWA0004	SD-WAN Service with an Edge Device supporting a minimum throughput of 250 Mbps	Verizon will provide SD-WAN Service with an Edge Device supporting a minimum throughput of 250 Mbps.	\$0.00	\$164.00	Each	Service	Yes	Required
5.	500 Mbps SD-WAN Service	SDWA0005	SD-WAN Service with an Edge Device supporting a minimum throughput of 500 Mbps	Verizon will provide SD-WAN Service with an Edge Device supporting a minimum throughput of 500 Mbps.	\$0.00	\$164.00	Each	Service	Yes	Required
6.	1 Gbps SD-WAN Service	SDWA0006	SD-WAN Service with an Edge Device supporting a minimum throughput of 1 Gbps	Verizon will provide SD-WAN Service with an Edge Device supporting a minimum throughput of 1 Gbps.	\$0.00	\$164.00	Each	Service	Yes	Required
7.	10 Gbps SD-WAN Service	SDWA0007	SD-WAN Service with an Edge Device supporting a minimum throughput of 10 Gbps	Verizon will provide SD-WAN Service with an Edge Device supporting a minimum throughput of 10 Gbps.	\$0.00	\$562.00	Each	Service	Yes	Required

510.2.3 Additional SD-WAN Services and Features

Contractor’s Description of Service:

SD-WAN Consulting Services

Geographic Availability:

The Contractor shall provide the SD-WAN Service statewide.

State Associated Administration Fee:

All services in this catalog will have a 2% State Associated Administration Fee (SAAF) applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer’s invoice.

Table 510.2.3.a – SD-WAN Consulting Services

Line Item	Product Name	Product ID	Product Description	Contractor’s Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
1.	Planning and Migration	SDWA0008	Hourly Planning and Migration consulting services in alignment with Section 510.2.3.1.1	The Planning and Migration Consulting Services support customers transitioning to an SD-WAN environment by gathering requirements, designing architecture, documenting application dependencies, planning capacity, and reviewing security posture for custom implementations beyond basic configurations, available only with Category 510 SD-WAN Services.	\$298.48	N/A	Hour	Service	No	Required
2.	Execution and Implementation	SDWA0009	Hourly Execution and Implementation consulting services in alignment with Section 510.2.3.1.2	The Execution and Implementation Consulting Services assist customers with deploying proof of concept, managing migration projects, establishing testing, monitoring, trouble reporting, and resolution protocols, and overseeing cutover to ensure effective SD-WAN deployment, available only with Category 510 SD-WAN Services.	\$204.18	N/A	Hour	Service	No	Required

510.3 OTHER SERVICES

510.3.2 Services Related Hourly Support

Contractor’s Description of Service:

Field Services.

Geographic Availability:

The Contractor shall provide the SD-WAN Service statewide.

State Associated Administration Fee:

All services in this catalog will have a 2% State Associated Administration Fee (SAAF) applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer’s invoice.

Table 510.3.2.a – Services Related Hourly Support

Line Item	Product Name	Product ID	Product Description	Contractor’s Description, Restrictions, and Limitations	Non-Recurring Charge	Monthly Recurring Charge	Unit of Measure	Product Type	Delegation Needed (Yes/No)	Required or Discretionary
1.	Field Service Repair Technician Regular Hours	SDWA0010	Field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Verizon will provide a Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a service problem that turns out to be caused by factors outside the responsibility of the Contractor.	\$146.63	N/A	Hour	Service	No	Required
2.	Field Service Repair Technician Overtime Hours	SDWA0011	Field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Verizon will provide a Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a service problem that turns out to be caused by factors outside the responsibility of the Contractor.	\$202.40	N/A	Hour	Service	No	Required
3.	Field Service Repair Technician Sunday and Holiday Hours	SDWA0012	Field technician properly trained to an expert level for the Service being dispatched to diagnose and/or repair a CALNET 5 Service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Verizon will provide a Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a service problem that turns out to be caused by factors outside the responsibility of the Contractor.	\$311.41	N/A	Hour	Service	No	Required